



March 2020

Institute of Management Services

Productivity Lags

The slowdown in Britain’s productivity growth over the last decade is the worst since the start of the Industrial Revolution 250 years ago, a dismal track record that is holding back gains in living standards across the country.

Research from Prof Nicholas Crafts and Prof Terence Mills at the University of Sussex and Loughborough University, reported in the Guardian, shows that the productivity growth slowdown since the 2008 financial crisis is nearly twice as bad as the previous worst decade for efficiency gains, 1971-1981, and is unprecedented in more than two centuries.

Productivity growth had been dragged down by a combination of three problems: the lasting effect of the 2008 crisis for the financial system; weaker gains from computer technologies in recent years after a boom in the late 1990s and early 2000s; and intense uncertainty over post-Brexit trading relationships sapping business investment.

In a research paper to be published in the National Institute Economic Review , they warn there has been no previous point in UK history when these three phenomena occurred in such a short space of time. In December, the Royal Statistical Society made the average annual increase in productivity over the past decade – just 0.3% – its statistic of the 2010s, chosen to reflect Britain’s economic problems and the sharp contrast with the pre-crisis period, when growth averaged around 2% a year. Average pay after inflation remains below pre-crisis levels, partly due to productivity.

Institute’s New Office

The Institute has now moved to its new office all members are reminded to update there contact details to the new address and telephone number below.

Institute of Management Services
Lichfield Business Village
Staffordshire University Centre
Friary Way Lichfield WS 13 6QG
Tel: 01543 308605
Email: admin@ims-productivity.com



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SPECIAL POINTS OF INTEREST

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- Spring Journal what will it contain?
- Slow down in Britain's Productivity.
- Upgrade your membership

“The Home of productivity professionals “



IMS Members Contact Details

Do we have the correct contact details for you?

It would assist if members updated the Institutes office with any recent changes to their contact details be they postal addresses, phone numbers or email addresses.

Up to date email contact details is essential for journal notifications.

Email: admin@ims-productivity.com

Or

Telephone: 01543 308605

Office Hours are Monday to Thursday 9.00am—4.30pm

Please Ensure That The Institute Has Your Correct Contact Details.

NHS Productivity Grows Twice as Fast as Wider Economy

Two recent studies by health experts have shown that the productivity of the NHS has improved almost two and a half times as fast than the wider economy since 2004/05, meaning more care and treatments for patients and better value for taxpayers.

According to the University of York's Centre for Health Economics, hard-working NHS staff provided 16.5% more care pound for pound in 2016/17 than they did in 2004/05, compared to productivity growth of only 6.7% in the economy as a whole.

Their earlier study, Productivity of the English National Health Service: 2016/17 Update, revealed NHS outputs have continuously increased since they began measuring a dozen years earlier. Some 5.2 million more patients received planned or emergency hospital treatments in 2016/17 than in 2004/05 – an increase of about 42%. Separately outpatient activity has shot up by 131% since 2004/05, with over 60 million more attendances in 2016/17 compared to 2007/08.

Further Research into the period between 2016/17 and 2017/18 indicates that overall NHS productivity has increased by 17.99% since 2004/05, with year-on-year growth averaging 1.29%. Since 2009/10, NHS productivity growth has also been positive and has improved substantially faster than the overall economy, measured in terms of gross value added per hour worked (i.e. labour productivity).

The full later study can be seen [here](#).



Have You Upgraded Your IMS Membership Recently?

Are you an Institute **Life Member** have you considered upgrading your membership to the next grade level recently?

If you have held the grade of **Member** with the designatory letters, **MMS or MMS(Dip)** for **five years or more** and have gained the necessary experience in your profession you may meet the criteria to apply for the grade of **Fellow (FMS)**. This is the Institutes highest and most prestigious grade.

You may have held the grade of **Associate** with the designatory letters, **AMS for three years** or more and you should consider upgrading to a full **Corporate Member** of the Institute which allows you to use the designatory letters **MMS** and to vote at the Institutes AGM and Council Elections. If you hold the student grade of **Affiliate** and have completed the IMS Certificate qualification you can upgrade your membership to **Associate** which allows you to use the designatory letters **AMS**.

“Being entitled to use the term ‘Associate’, ‘Member’ or Fellow’ of the Institute of Management Services is a ‘badge’ of recognition indicating achievement, impact and high standards as well as the professional standing of those elected,” said Dr Andrew Muir IMS Chairman.

Making an application for upgrading your membership is straight forward your application will be considered by our Membership Panel which consists of three senior Fellows of the Institute.

To find out more about upgrading your membership with the Institute **[Click here.](#)**



The Institute will be holding its annual event after our AGM on **Friday 2 October 2020**. All members are welcome to attend. Details of our event will be advertised in up coming newsletters and in our Management Services Journal. We look forward to seeing you at our AGM & event.

IMS Website Knowledge Bank



We are asking members to submit write-ups on specific topics for use in the Institutes website **[Knowledge Bank.](#)**

Please email submissions to

admin@ims-productivity.com

Who Are We

The Institute of Management Services (IMS) is the primary body in the UK concerned with the promotion, practice and development of the range of methodologies and techniques for the improvement of productivity and quality, known collectively as "Management Services".

This embraces the disciplines of industrial engineering, work study, organisation and methods, continuous improvement, Lean and quality, which can be applied in every business sector.

The Institute, formed in 1941, is the qualifying body for the management services and industrial engineering profession, attracting members from cross the world. Members of the IMS are qualified by examinations conducted through the Institute, following training by independent, authorised training providers.

Management Services Journal Spring 2020

Management: A world of changing perceptions, the concluding part of our guide to blockchain and the Chairman's report from China plus news on all the latest productivity innovations and strategies are included in the Spring 2020 issue of Management Services Journal. Also, look out for details of the Institute's recent move to new office accommodation.

Winter Highlights

It's time to celebrate the IMS Student of the Year awards for 2019 and IMS Chairman, Dr Andrew Muir reports from the World Academy of Productivity Science Fellowship Awards in China.

Business Process Automation: A Revolution in Productivity

Read Cliff Moyce's contribution to an exciting and recently published new book.

Let's Get Practical

Our popular series from the productivity experts at Scott-Grant continues by discussing Flow, one of the Lean objectives.

Flow is about keeping things moving, reducing wasteful delays, limiting work in progress, avoiding static items, minimising handling, trying to complete in continuous cycles rather than a series of batches. All this and much, much more which will be of practical use to productivity professionals working in organisations across the world.

[Click here to download the PDF](#)



Alternatively request an individual article from the author – Mel Armstrong, editorial@msjournal.org.uk



***“Achieving excellence through people
and productivity”***

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