



Institute of Management Services

Newsletter June 2018

Management Services Journal

On 11th June 2018 members will receive their Management Services Journal, this will be the last time the Journal is posted to member's homes. However, members can continue to read the quarterly journal online at the Institutes website:

www.ims-productivity.com

In order to read the Journal online members will access the Journal from the websites

homepage and pressing the *Journal tab*. Then click on



"Download current issue" and enter the username and password which can be found in

the inside cover of the Summer Journal.

From September 2018 the journal will be available online and will appear each year in the first week of the following months March, June, September and December. Please access the Journal online from 7th September 2018.

Journal available in printed format

From the September 2018 issue of the Journal members who wish to continue having a printed Journal posted to them may subscribe and receive a printed journal by post. The subscription cost will be £25

for four quarterly issues of the Journal.

If you wish to subscribe and receive a printed Journal please send a cheque for £25 to IMS Brooke House 24 Dam

Street Lichfield WS13 6AA. If you require further information please telephone: 01543 266909 or email: admin@ims-productivity.com

Resolutions at October 2018 AGM



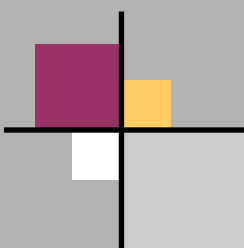
The June 2018 Journal contains notice of the Institutes AGM in October. The notice asks members to vote on a number of resolutions. May I draw your attention to the

resolution relating to alterations to the Institutes Articles of Association which are in effect the rules under which the Institute functions.

It is necessary to amend the Articles in order to bring them up to date. The main amendment is to permit the Institute to give members official notifications by placing them on the

website and in the email newsletters sent to members. These official notifications will include notice of elections and of the Institutes AGM.

You are urged to support the resolutions at the AGM by using the form in the June Journal to vote for them.



EU guide on best practices to help improve retail sector

The European Commission has published a set of best practices to support Member States' efforts to create a more open, integrated and competitive retail sector.

The retail sector is one of the biggest sectors in the EU economy, with almost one in ten people working in over 3.6 million retail companies. The sector is changing rapidly with the development of e-commerce and multi-channel retailing, and has the potential to perform better. This is why the Commission is

helping Member States and operators to overcome the current challenges by addressing an accumulation of restrictions in the retail sector.

The Commission published guide is aimed at fostering the revitalisation and modernisation of the small retail sector. The guide gives public authorities practical suggestions on how to help small retailers embrace technological change and meet the challenges of the future. Each solution is underpinned by practical real-life examples,

gathered from best practices across the EU, which can be transferred to the local setting. The guide identifies success stories from which Member States can draw inspiration for example, on how to build retail communities to help bring consumers to city-centres.

The EU guide can be seen [here](#)



IMS Website Knowledge Bank



We are asking members to submit write-ups on specific topics for use in the Institutes website [Knowledge Bank](#). Please email submissions to admin@ims-productivity.com



“Achieving excellence through people and productivity “

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